



WEBSITE TERMS AND CONDITIONS

CHRONOLOGIC SOLUTIONS (PTY) LTD

Registration Number: 2003/003093/07

Date of Compilation: March 2014

Last Updated: October 2025

1. INTRODUCTION AND ACCEPTANCE

1.1 Agreement to Terms

Welcome to the Chronologic Solutions (Pty) Ltd ("**Chronologic**", "**we**", "**us**", or "**our**") website located at <https://chronologic.co.za> (the "**Website**").

These Terms and Conditions ("**Terms**") constitute a legally binding agreement between you ("**you**", "**your**", or "**User**") and Chronologic Solutions (Pty) Ltd, governing your access to and use of our Website.

By accessing or using this Website, you agree to be bound by these Terms. If you do not agree with these Terms, you must not use this Website.

1.2 Company Information

Full Legal Name: Chronologic Solutions (Pty) Ltd

Registration Number: 2003/003093/07

Physical Address: Optimum House, Epsom Down Business Park, Sloane Street, Bryanston, 2195

Telephone: +27 10 591 8105

Email: info@chronologic.co.za

Website: <https://chronologic.co.za>

1.3 Scope of Terms

These Terms apply to:

- Your access to and use of our Website
- Any content, features, or functionality offered on or through the Website
- Any communication between you and Chronologic through the Website

1.4 Related Documents

These Terms should be read together with:



- Our Privacy Policy (available at <https://chronologic.co.za>)
- Our PAIA Manual (available at <https://chronologic.co.za>)
- Our Cookie Policy (Section 7 of our Privacy Policy)
- Our Acceptable Use Policy (available at <https://chronologic.co.za>)
- Any service agreements or contracts you enter into with Chronologic

In the event of any conflict between these Terms and any service agreement, the service agreement shall prevail with respect to the services provided under that agreement.

1.5 Changes to Terms

We reserve the right to modify these Terms at any time. Changes will be effective immediately upon posting to the Website. The "Last Updated" date at the top of this page indicates when these Terms were last revised.

Your continued use of the Website after changes are posted constitutes your acceptance of the modified Terms. We encourage you to review these Terms periodically.

For material changes that significantly affect your rights, we will provide notice through:

- A prominent notice on the Website homepage
- Email notification (if you have provided your email address)
- A pop-up notification on your next visit

1.6 Eligibility

You must be at least 18 years old to use this Website. By using this Website, you represent and warrant that:

- You are at least 18 years of age
- You have the legal capacity to enter into binding contracts
- If using the Website on behalf of a company or organization, you have the authority to bind that entity to these Terms

1.7 Geographic Scope

This Website is operated from the Republic of South Africa and is intended primarily for users in South Africa. We make no representation that content on the Website is appropriate or available for use in other locations. If you access the Website from



outside South Africa, you do so at your own risk and are responsible for compliance with local laws.

2. USE OF THE WEBSITE

2.1 License to Use

Subject to your compliance with these Terms, we grant you a limited, non-exclusive, non-transferable, non-sublicensable, revocable license to access and use the Website for:

- Viewing information about our services
- Contacting us for business purposes
- Accessing resources and content we make available
- Other lawful purposes related to our business relationship

2.2 Restrictions on Use

You agree NOT to:

Prohibited Actions:

- Use the Website for any unlawful purpose or in violation of these Terms
- Attempt to gain unauthorized access to any part of the Website, other user accounts, or computer systems or networks connected to the Website
- Use any automated system (including robots, spiders, scrapers) to access the Website without our express written permission
- Interfere with or disrupt the Website or servers or networks connected to the Website
- Introduce viruses, malware, or other malicious code
- Attempt to decipher, decompile, disassemble, or reverse engineer any software comprising the Website
- Copy, reproduce, modify, create derivative works from, distribute, or publicly display any content from the Website without our prior written consent
- Frame or mirror any part of the Website without our express written permission
- Use the Website to transmit spam, chain letters, or other unsolicited communications



- Impersonate any person or entity or falsely state or misrepresent your affiliation with any person or entity
- Collect or harvest any personal information from other users
- Use the Website in any manner that could disable, overburden, damage, or impair the Website
- Remove, obscure, or alter any legal notices displayed on the Website
- Use the Website to compete with Chronologic or for any commercial purpose not authorized by us

Security Violations:

- Probe, scan, or test the vulnerability of the Website or any network connected to it
- Breach security or authentication measures
- Access data not intended for you or log into an account you are not authorized to access
- Attempt to interfere with service to any user, host, or network (denial of service attacks)

2.3 User Accounts

If we provide you with a user account:

- You are responsible for maintaining the confidentiality of your login credentials
- You are responsible for all activities that occur under your account
- You must notify us immediately of any unauthorized use of your account
- We are not liable for any loss or damage arising from your failure to safeguard your credentials
- You may not share your account or allow others to access your account
- We reserve the right to terminate accounts that are inactive for extended periods

2.4 User-Generated Content

If the Website allows you to submit content (comments, feedback, inquiries, etc.):

- You retain ownership of content you submit



- You grant us a worldwide, non-exclusive, royalty-free license to use, reproduce, modify, and display your content for business purposes
- You represent that you own or have necessary rights to the content you submit
- You agree not to submit content that is unlawful, defamatory, obscene, threatening, invasive of privacy, infringing of intellectual property rights, or otherwise objectionable
- We reserve the right to remove any content at our discretion without notice

2.5 Monitoring and Enforcement

We reserve the right, but have no obligation, to:

- Monitor use of the Website for violations of these Terms
- Take appropriate legal action against anyone who violates these Terms
- Remove or refuse to post any content for any reason
- Terminate or suspend your access to the Website at any time without notice for any violation of these Terms
- Cooperate with law enforcement authorities in investigating suspected unlawful activities

3. INTELLECTUAL PROPERTY RIGHTS

3.1 Ownership of Website Content

The Website and its entire contents, features, and functionality (including but not limited to all information, software, text, displays, images, video, audio, design, selection, arrangement, and the "look and feel") are owned by Chronologic, its licensors, or other providers of such material and are protected by:

- South African and international copyright laws
- Trademark laws
- Patent laws
- Trade secret laws
- Other intellectual property or proprietary rights laws



3.2 Chronologic Trademarks

The Chronologic name, logo, and all related names, logos, product and service names, designs, and slogans are trademarks of Chronologic Solutions (Pty) Ltd. You may not use these marks without our prior written permission.

Other names, logos, and brands mentioned on the Website may be trademarks of their respective owners.

3.3 Permitted Use

You may:

- View and download content from the Website for personal, non-commercial use only
- Print single copies of content for your personal records
- Share links to our Website on social media or other platforms

You must:

- Retain all copyright and proprietary notices on any copies
- Not modify or alter any content
- Not use content for commercial purposes without written permission

3.4 Restrictions

You may NOT:

- Reproduce, distribute, modify, create derivative works of, publicly display, publicly perform, republish, download, store, or transmit any content from the Website except as permitted above
- Use any content in a manner that suggests an association with or endorsement by Chronologic
- Use our trademarks, logos, or service marks without written permission
- Remove or alter any copyright, trademark, or other proprietary notices

3.5 Copyright Infringement Claims

If you believe that content on our Website infringes your copyright, please contact us at info@chronologic.co.za with:

- Identification of the copyrighted work claimed to have been infringed



- Identification of the material that is claimed to be infringing and its location on the Website
- Your contact information (address, telephone, email)
- A statement that you have a good faith belief that use of the material is not authorized by the copyright owner
- A statement, under penalty of perjury, that the information in the notification is accurate and you are authorized to act on behalf of the copyright owner
- Your physical or electronic signature

We will investigate and take appropriate action, which may include removing the allegedly infringing content.

3.6 Feedback and Suggestions

If you provide us with feedback, suggestions, or ideas about the Website or our services ("**Feedback**"):

- The Feedback is non-confidential
- We may use the Feedback without any obligation to you
- You grant us a perpetual, irrevocable, worldwide, royalty-free license to use, implement, and commercialize the Feedback
- You waive any moral rights in the Feedback

4. THIRD-PARTY CONTENT AND LINKS

4.1 Third-Party Links

The Website may contain links to third-party websites, applications, or services ("**Third-Party Sites**") that are not owned or controlled by Chronologic. These links are provided for your convenience only.

We do not:

- Endorse or recommend Third-Party Sites
- Have control over the content, privacy policies, or practices of Third-Party Sites
- Assume any responsibility for Third-Party Sites
- Warrant the accuracy, completeness, or usefulness of Third-Party Sites



4.2 Your Use of Third-Party Sites

When you access Third-Party Sites:

- You do so at your own risk
- You should review the terms and conditions and privacy policies of those sites
- We are not responsible for any loss or damage resulting from your use of Third-Party Sites
- Any transactions you enter into with third parties are solely between you and that third party

4.3 Third-Party Content and Services

The Website may display content, advertisements, or services provided by third parties. We:

- Do not endorse or verify third-party content
- Are not responsible for the accuracy, appropriateness, or legality of third-party content
- Disclaim all liability for third-party content and services

4.4 Linking to Our Website

You may link to our homepage, provided you do so in a way that:

- Is fair and legal
- Does not damage our reputation or take advantage of it
- Does not suggest any form of association, approval, or endorsement on our part where none exists
- Is not from a website that contains illegal, offensive, or inappropriate content

We reserve the right to withdraw linking permission without notice. Framing or inline linking is prohibited without express written permission.

5. DISCLAIMER OF WARRANTIES

5.1 "As Is" and "As Available" Basis

THE WEBSITE IS PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED. TO THE FULLEST EXTENT



PERMITTED BY LAW, CHRONOLOGIC DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO:

- Implied warranties of merchantability
- Fitness for a particular purpose
- Non-infringement
- Accuracy, reliability, or completeness of content
- That the Website will be uninterrupted, secure, or error-free
- That defects will be corrected
- That the Website or servers are free of viruses or harmful components

5.2 Content Accuracy

While we strive to provide accurate and up-to-date information:

- We make no representations or warranties about the accuracy, completeness, or currency of Website content
- Content may contain technical inaccuracies or typographical errors
- We may make changes to content at any time without notice
- Information on the Website is for general informational purposes only

5.3 Not Professional Advice

Information on the Website does not constitute:

- Professional IT advice (unless you have engaged our services under a separate agreement)
- Legal advice
- Financial advice
- Tax advice
- Any other form of professional advice

You should not rely solely on Website content for making business or technical decisions. Always seek professional advice for your specific situation.

5.4 No Guarantee of Results

We do not guarantee that:



- The Website will meet your requirements
- Use of the Website will achieve any particular results
- Any content downloaded from the Website will meet your expectations
- Services described on the Website will be available or delivered as described (unless under a separate service agreement)

5.5 Third-Party Content

We disclaim all liability for:

- Third-party content displayed on or linked from the Website
- The accuracy of information provided by third parties
- Third-party websites or services

5.6 Geographic Limitations

The Website may contain information about products, services, or content that are not available in all locations. We make no representation that Website content is appropriate or available for use in all jurisdictions.

6. LIMITATION OF LIABILITY

6.1 General Limitation

TO THE FULLEST EXTENT PERMITTED BY SOUTH AFRICAN LAW, CHRONOLOGIC, ITS DIRECTORS, OFFICERS, EMPLOYEES, AGENTS, SUPPLIERS, AND LICENSORS SHALL NOT BE LIABLE FOR:

- Any indirect, incidental, special, consequential, or punitive damages
- Loss of profits, revenue, data, or business opportunities
- Loss of use or loss of goodwill
- Business interruption
- Any damages arising from your use of or inability to use the Website
- Any damages resulting from unauthorized access to or alteration of your transmissions or data
- Any damages resulting from viruses, malware, or other harmful components obtained through the Website



- Any damages resulting from reliance on Website content
- Any damages resulting from third-party content or links

WHETHER BASED ON WARRANTY, CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, OR ANY OTHER LEGAL THEORY, AND WHETHER OR NOT WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

6.2 Maximum Liability

NOTWITHSTANDING ANYTHING TO THE CONTRARY, CHRONOLOGIC'S TOTAL LIABILITY TO YOU FOR ALL CLAIMS ARISING FROM OR RELATED TO THE WEBSITE SHALL NOT EXCEED R1,000.00 (ONE THOUSAND RAND).

6.3 Exceptions

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. In such cases, our liability shall be limited to the fullest extent permitted by applicable law.

6.4 Separate Service Agreements

Nothing in these Terms limits our liability under separate service agreements entered into between you and Chronologic for the provision of IT services. Such agreements contain their own liability provisions.

6.5 User Indemnification

You agree to indemnify, defend, and hold harmless Chronologic, its directors, officers, employees, agents, suppliers, and licensors from and against any claims, liabilities, damages, judgments, awards, losses, costs, expenses, or fees (including reasonable attorneys' fees) arising from:

- Your use or misuse of the Website
- Your breach of these Terms
- Your violation of any law or rights of any third party
- Any content you submit to the Website
- Your negligence or wilful misconduct



7. PRIVACY AND DATA PROTECTION

7.1 Privacy Policy

Your use of the Website is subject to our Privacy Policy, which is incorporated into these Terms by reference.

Our Privacy Policy explains:

- What personal information we collect
- How we use and protect your information
- Your rights under the Protection of Personal Information Act (POPIA)
- How to contact our Information Officer

Please review our Privacy Policy at <https://chronologic.co.za>

7.2 Consent to Data Collection

By using the Website, you consent to:

- The collection and processing of your personal information as described in our Privacy Policy
- The use of cookies and tracking technologies as described in our Cookie Policy
- The transfer of your information to third-party service providers as necessary to operate the Website

7.3 Communications

By providing your contact information through the Website, you consent to receiving communications from us, including:

- Responses to your inquiries
- Service-related notifications
- Updates about our services (if you have opted in)
- Administrative messages

You can opt out of marketing communications at any time by following the unsubscribe instructions in our emails or contacting us at info@chronologic.co.za.



7.4 PAIA Rights

You have the right to request access to records held by Chronologic in accordance with the Promotion of Access to Information Act (PAIA). Please refer to our PAIA Manual at <https://chronologic.co.za> for procedures and requirements.

8. INFORMATION SECURITY

8.1 Our Security Measures

We implement reasonable technical and organizational measures to protect the Website and your information. However:

- No method of transmission over the Internet is 100% secure
- No electronic storage is completely secure
- We cannot guarantee absolute security

8.2 Your Responsibilities

You are responsible for:

- Maintaining the security of your own devices and internet connection
- Keeping your login credentials confidential
- Using up-to-date antivirus and security software
- Not sharing your account access with others
- Promptly notifying us of any security breach or unauthorized access

8.3 Reporting Security Issues

If you discover a security vulnerability on the Website, please report it immediately to info@chronologic.co.za. We appreciate responsible disclosure and will investigate all reports.

9. AVAILABILITY AND TECHNICAL ISSUES

9.1 Website Availability

We strive to keep the Website available 24/7, but:

- We do not guarantee uninterrupted availability
- The Website may be unavailable due to maintenance, updates, or technical issues



- We may suspend or restrict access to the Website at any time without notice
- We are not liable for any unavailability or interruption

9.2 Scheduled Maintenance

We may perform scheduled maintenance on the Website. We will attempt to:

- Schedule maintenance during off-peak hours where possible
- Provide advance notice of significant scheduled maintenance
- Minimize disruption to users

9.3 Technical Support

Technical support for the Website is available by contacting info@chronologic.co.za during business hours (Monday to Friday, 08:00 - 17:00 SAST, excluding public holidays).

We will make reasonable efforts to assist with Website-related technical issues but:

- We are not obligated to provide support
- Support is provided on a best-efforts basis
- We may prioritize support requests at our discretion

9.4 Browser Compatibility

The Website is designed to work with current versions of major web browsers (Chrome, Firefox, Safari, Edge). We:

- Do not guarantee compatibility with all browsers or devices
- Recommend using the latest version of your browser
- May not support older or obsolete browsers

10. TERMINATION

10.1 Termination by You

You may stop using the Website at any time. If you wish to delete your account (if applicable), contact us at info@chronologic.co.za.

10.2 Termination by Us

We may terminate or suspend your access to the Website immediately, without prior notice or liability, for any reason, including but not limited to:

- Breach of these Terms



- Violation of our Acceptable Use Policy
- Fraudulent, abusive, or illegal activity
- Request by law enforcement or government agencies
- Unexpected technical issues or security concerns
- Discontinuation or material modification of the Website
- Any other reason at our sole discretion

10.3 Effect of Termination

Upon termination:

- Your right to use the Website immediately ceases
- You must cease all use of the Website
- We may delete your account and associated data (subject to our data retention obligations)
- Provisions of these Terms that by their nature should survive termination shall survive (including ownership, warranty disclaimers, indemnity, and limitations of liability)

10.4 No Liability for Termination

We shall not be liable to you or any third party for any termination of your access to the Website.

11. DISPUTE RESOLUTION

11.1 Governing Law

These Terms and your use of the Website are governed by and construed in accordance with the laws of the Republic of South Africa, without regard to its conflict of law provisions.

11.2 Jurisdiction

You agree that any legal action or proceeding arising from or related to these Terms or your use of the Website shall be brought exclusively in the courts of South Africa, and you consent to the jurisdiction of such courts.



11.3 Informal Resolution

Before initiating any formal legal proceedings, you agree to first contact us at info@chronologic.co.za to attempt to resolve the dispute informally. We will make reasonable efforts to resolve disputes amicably.

11.4 Negotiation Period

The parties agree to negotiate in good faith for a period of 30 days before pursuing formal legal action.

11.5 Mediation

If informal negotiation does not resolve the dispute, the parties agree to consider mediation before pursuing litigation.

12. GENERAL PROVISIONS

12.1 Entire Agreement

These Terms, together with our Privacy Policy, PAIA Manual, Acceptable Use Policy, and any other legal notices published on the Website, constitute the entire agreement between you and Chronologic concerning the Website.

12.2 Severability

If any provision of these Terms is found to be invalid, illegal, or unenforceable by a court of competent jurisdiction, the remaining provisions shall continue in full force and effect. The invalid provision shall be replaced with a valid provision that most closely reflects the intent of the original provision.

12.3 Waiver

Our failure to enforce any right or provision of these Terms shall not constitute a waiver of that right or provision. No waiver shall be effective unless made in writing and signed by an authorized representative of Chronologic.

12.4 Assignment

You may not assign or transfer these Terms or your rights under these Terms without our prior written consent. We may assign or transfer these Terms at our sole discretion without your consent, including in connection with a merger, acquisition, or sale of assets.



12.5 Force Majeure

We shall not be liable for any failure or delay in performing our obligations under these Terms due to circumstances beyond our reasonable control, including but not limited to:

- Acts of God (natural disasters, fires, floods)
- War, terrorism, civil unrest
- Government actions or regulations
- Labor disputes or strikes
- Telecommunications or internet failures
- Power outages
- Pandemics or epidemics

12.6 Notices

All notices to Chronologic under these Terms should be sent to:

Email: info@chronologic.co.za

Postal Address: Optimum House, Epsom Down Business Park, Sloane Street, Bryanston, 2195

Notices to you may be provided by:

- Email to the address you provide
- Posting on the Website
- Any other method permitted by law

Notices shall be deemed received:

- When sent by email (if no delivery failure notification is received)
- When posted on the Website
- Five business days after mailing (if sent by post)

12.7 No Agency

Nothing in these Terms creates any agency, partnership, joint venture, employment, or franchise relationship between you and Chronologic.



12.8 Headings

Section headings in these Terms are for convenience only and shall not affect the interpretation of these Terms.

12.9 Language

These Terms are drafted in English. If translated into other languages, the English version shall prevail in case of any conflict or inconsistency.

12.10 Electronic Communications

You consent to receive communications from us electronically. We will communicate with you by email or by posting notices on the Website. You agree that all agreements, notices, disclosures, and other communications that we provide to you electronically satisfy any legal requirement that such communications be in writing.

12.11 Interpretation

In these Terms, unless the context indicates otherwise:

- The singular includes the plural and vice versa
- References to one gender include all genders
- "Including" means "including without limitation"
- References to statutes include amendments and re-enactments

13. CONTACT INFORMATION

If you have any questions, concerns, or complaints about these Terms or the Website, please contact us:

Chronologic Solutions (Pty) Ltd

Email: info@chronologic.co.za

Telephone: +27 10 591 8105

Physical Address: Optimum House, Epsom Down Business Park, Sloane Street, Bryanston, 2195

Postal Address: Optimum House, Epsom Down Business Park, Sloane Street, Bryanston, 2195

Website: <https://chronologic.co.za>

Compliance Manager: Natasha Singh (for privacy and data protection queries)

Business Hours: Monday to Friday, 08:00 - 17:00 (SAST), excluding South African public holidays



14. ACKNOWLEDGMENT

BY USING THIS WEBSITE, YOU ACKNOWLEDGE THAT:

1. You have read and understood these Terms
2. You agree to be bound by these Terms
3. You have read and understood our Privacy Policy
4. You are at least 18 years old or have parental/guardian consent
5. You have the authority to enter into these Terms
6. You will comply with all applicable laws in your use of the Website
7. You understand the limitations and disclaimers set forth in these Terms

Document Information:

Company: Chronologic Solutions (Pty) Ltd

Registration Number: 2003/003093/07

Effective Date: October 2025

Last Updated: October 2025

Version: 1.0

Related Documents:

- Privacy Policy (<https://chronologic.co.za>)
- PAIA Manual (<https://chronologic.co.za>)
- Acceptable Use Policy (<https://chronologic.co.za>)

These Terms and Conditions are subject to South African law, including the Electronic Communications and Transactions Act, 25 of 2002, the Consumer Protection Act, 68 of 2008, and the Protection of Personal Information Act, 4 of 2013.